



CONCIERGE

Medical Practice

— A bespoke private doctor service —

PATIENT SURVEY RESULTS MAY 2015

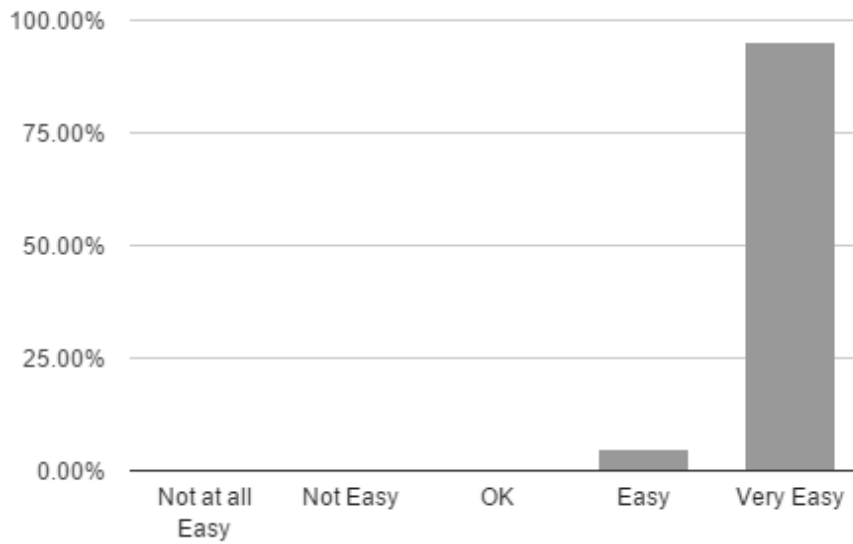
We are continually striving to improve the service that we deliver, and appreciate the feedback and comments that we get from both members and non-members, on an on-going basis. We review and act on all suggestions that we receive.

We issued our very first patient survey at the beginning of May to all of our members. The simple satisfaction survey asked members to rate our services on a scale of 1-5 (1 being poor, 5 being excellent) with regard to 9 separate questions. A comments box was added to allow for additional feedback/suggestions.

We are grateful to everyone who responded to the survey.

RESULTS

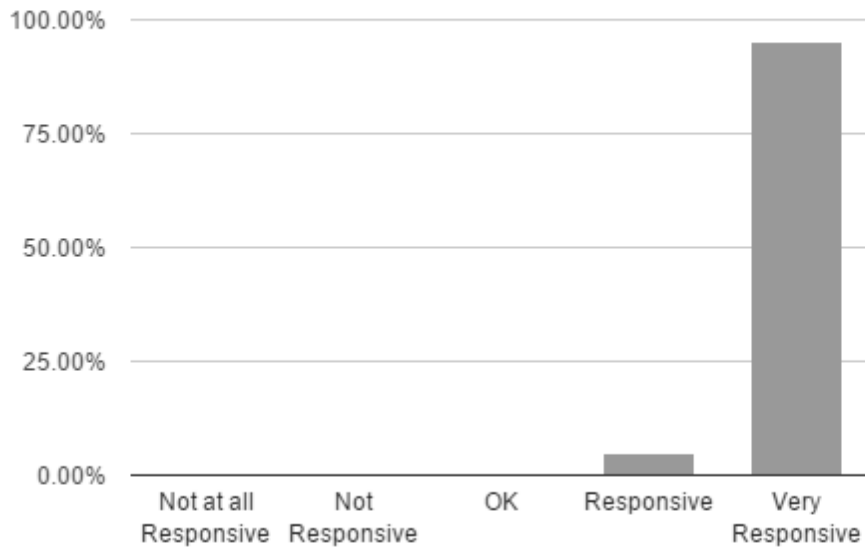
How easy is it to contact a doctor at Concierge Medical Practice Ltd ?



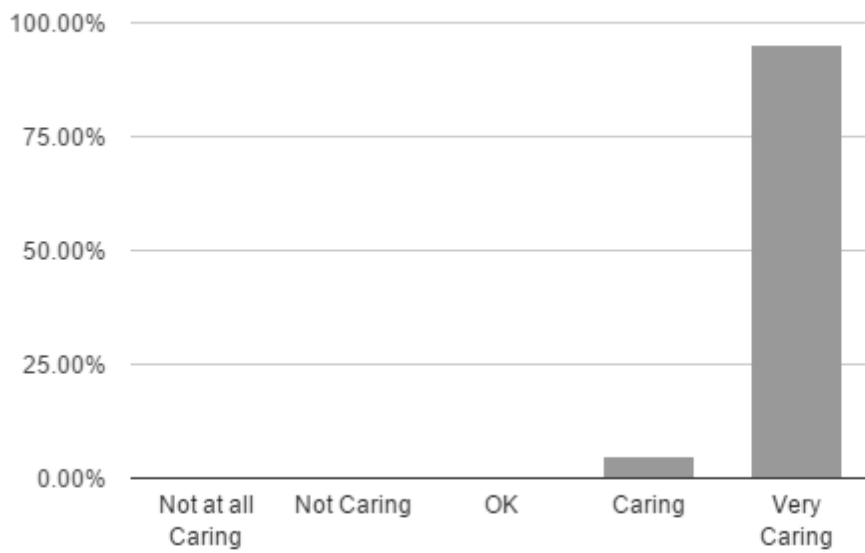
How easy is it to get an appointment with a doctor at Concierge Medical Practice at a time that is convenient to you?



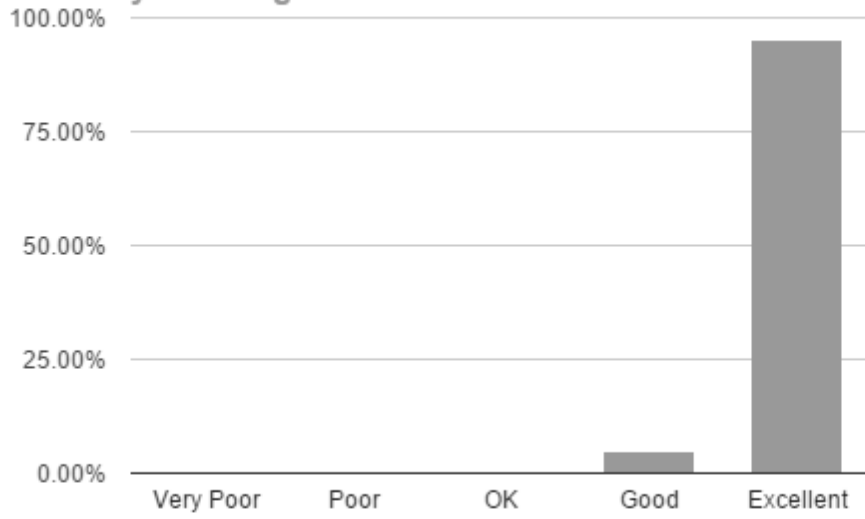
How responsive do you find the doctors at Concierge Medical Practice?



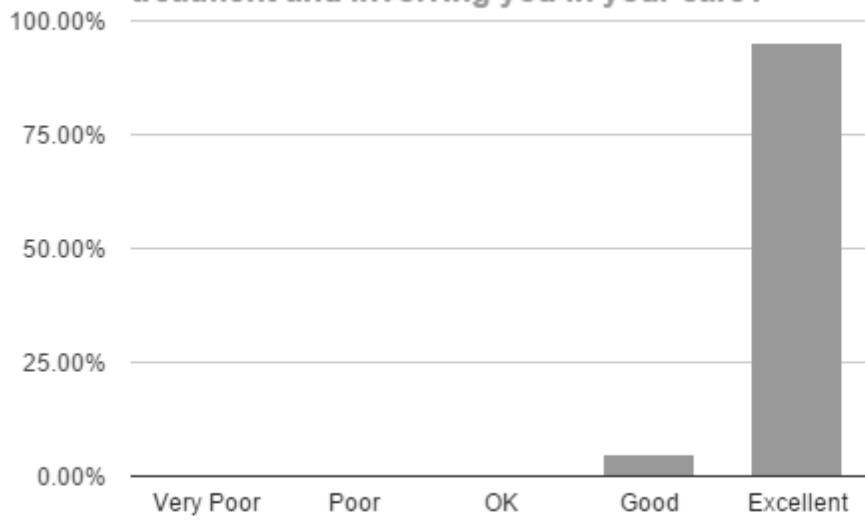
How caring do you find the doctors at Concierge Medical Practice?



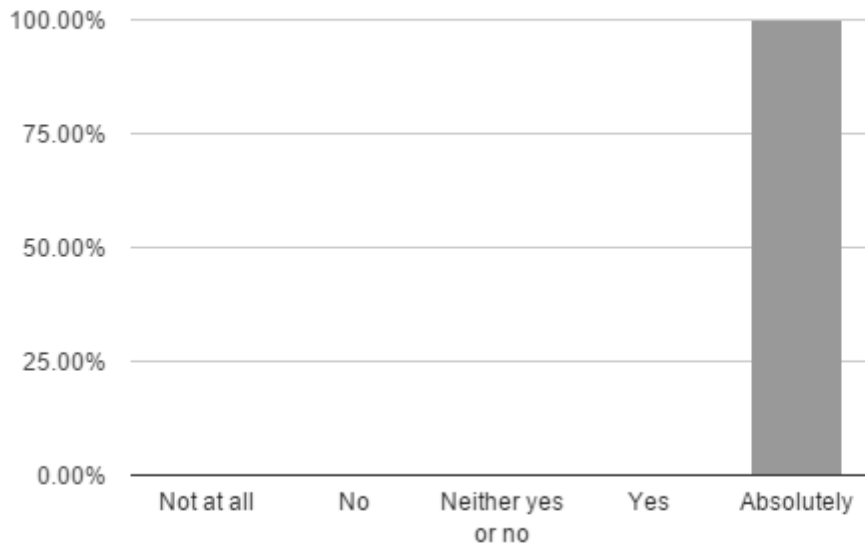
How do you rate the doctors at Concierge Medical Practice at listening to you and giving you enough time?



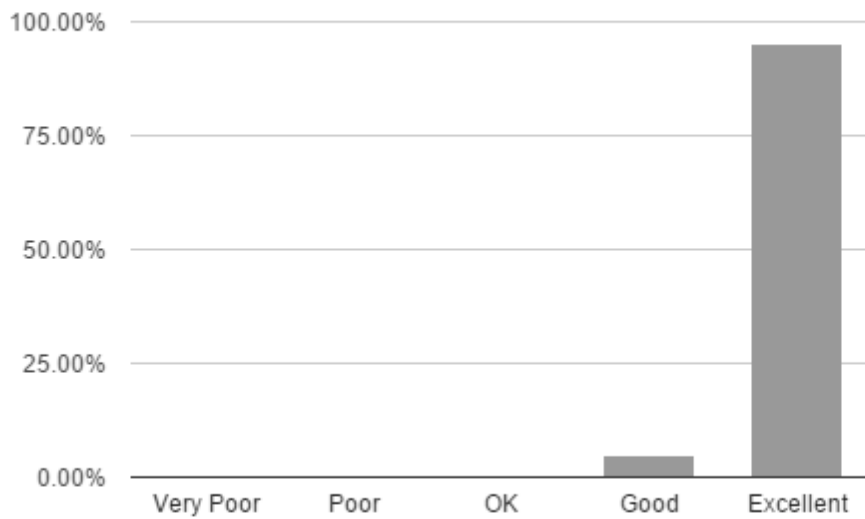
How do you rate the doctors at Concierge Medical Practice at explaining tests and treatment and involving you in your care?



Do you have confidence and trust in the doctors at Concierge Medical Practice?



How would you rate your experience overall as a patient of Concierge Medical Practice?



Would you recommend Concierge Medical Practice?

